RULE 195AC CONDITIONS AND CHARGES FOR ACCEPTANCE OF SPECIAL ITEMS (Continued)

- FIREARMS (Continued)
 (1) Conditions Of Ac-ARTS (Continued)

 Conditions Of Acceptance (Continued)

 (d) Ammunition must be packed separately from the firearm, in a strong container of wood, metal, or fibreboard, plainly marked "ammunition", or in the manufacturer's original package. Ammunition inside container must be protected against shock and secured against movement. Ammunition with explosive or incendiary projectiles will not be accepted. Only shells or cartridges are accepted types of ammunition. Ammunition allowance is limited to 5kg/lllbs per passenger.
 - (2) Charges

 (a) Firearms will be included in determining the free baggage allowance, and when in excess each item will be subject to the excess baggage charge.
 (b) In addition, there will be an additional handling charge of \$50 CAD per item, except for latitude and [C]Business fare passengers, as long as they carry only one such item.
- (E) FISHING-See SPORTING EQUIPMENT
- (F) FRAGILE ITEMS

 (I) Upon request, a fragile item will be carried as cabin-seat baggage subject to the provisions in Rule 215. For examples of fragile items, see paragraph (2) below.

 Carrier does not agree to carry fragile items as checked baggage, or when otherwise placed in the care of the carrier, unless they are suitably and adequately packaged. Examples of suitable and adequate packaging can include the original factory-sealed carton, a cardboard mailing tube, or a container or case specifically designed for shipping such items.

 (2) Classes and Examples of fragile Items

 The classes of items listed below are deemed by carrier to be fragile or otherwise inappropriate as checked baggage and are subject to the conditions of acceptance set forth in paragraph (1) above. The following are examples of classes, each of which contain examples of items. None of the lists found below should be considered exhaustive.

 (a) Artistic Items

 Paintings, drawings, statues or other sculptures, plastics, and plaster of paris molds and casts.

 (b) Chinaware/Ceramics/Pottery (See also Glass)

 Ceramics, pots, bowls, dishes, crockery, ornaments or other containers made of baked clay or porcelain.

 (See also Precision Items)

clay or porcelain.

(c) <u>Flectronic and Mechanical Items</u> (See also <u>Precision Items</u>)

watches, clocks, sensitive calibrated tools and instruments, televisions, radios, calculators, computers audio and video equipment, CD/DVD or any recording device, earphones, Global positioning systems, Remote-controlled items, personal handheld communication devices, electronic medical equipment that includes tubes and glass, and other plactronic devices.

(d)

communication devices, electronic medical adulpment that incloses toos are glass, other electronic devices.

Garment Bags
Garment bags and suit/dress covers of light, flimsy plastic or vinyl designed for carrying and not for shipping. Includes the contents of such bags or covers.

Glass (See also Chinaware/Ceramics/Pottery)
Glassware, crystal, mirrors, bottles and any liquids contained therein (excluding reasonable quantities of toiletries), telescopes, binoculars, barometers, and eyeglasses and contact lenses in or out of their cases.

Musical Instruments and Equipment

(f) <u>Musical Instruments and Equipment</u> Guitars, violins and violas, cellos, organs, harps, drums, and amplifiers or speakers used in conjunction with electronic instruments.

(g)

Paper
Historical or unique documents, and photographs. Photographs include negatives, prints, portraits and slides.
Photographic/Cinematographic Equipment
Cameras, photoflash equipment, photometers, spectroscopes, phototubes, or other devices using sensitive tubes or plates. Also tripods, and film (still or movie) exposed and unexposed.
Processing Temms (See also Electronic and Mechanical Items) experimental or scientification Items (see also Electronic and Mechanical Items)

exposed and unexposed.

(i) Precision Items (See also Electronic and Mechanical Items) experimental or scientific equipment, tripods, sensitive calibrated tools and instruments.

(j) Recreational and Sporting Goods
Bicycles, Tennis rackets, fishing rods, sculls, surfboards, snowboards, skis, Scopes, and sporting trophies such as animal horns and antlers, scuba-diving gear, model, vehicles (for example aircraft, trains boats and automobiles) backpacks, knapsacks, sleeping bags, tents made of plastic, vinyl, or other easily torn material, outside pockets, or protruding straps and buckles. Some of these items may also be subject to other conditions. See sporting equipment below.

(k) Miscellaneous Items

(i) Attached Articles
Articles that are tied, taped, wired, or strapped to the exterior of any piece of checked baggage.

Articles that are tied, taped, whether checked baggage.
Boxes/Sacks/Bags
Uncrated/Unprotected/Unsuitable Items
Cosmetic cases, hat boxes, wig boxes.

(Continued on next page)

ISSUED: December 13, 2013

EFFECTIVE: December 14, 2013

No Change on this Page

Airline Tariff Publishing Company, Agent CANADIAN DOMESTIC GENERAL RULES TARIFF NO. CDGR-1

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AIR CANADA SECTION V - BAGGAGE

RULE 195AC CONDITIONS AND CHARGES FOR ACCEPTANCE OF SPECIAL ITEMS (Continued)

- (G) <u>GOLFING</u>-See <u>SPORTING EQUIPMENT</u> below.
- (H) PERISHABLES

 Carrier does not agree to carry perishable items unless they are suitably and adequately packed for carriage and checked as a separate piece of baggage.

 NOTE: Perishable items are classified as follows: (1) Fresh or frozen foodstuffs such as fruits, vegetables, meats, fish and seafood, poultry, bakery products, dairy products, animal hides. Meat or game must be transported in a leak proof container or wrapped in absorbant material placed in plastic bags inside wax cartons. If otherwise packed, carrier may refuse to transport. (2) Floral and nursery stock such as flowers, fruit and vegetable plants, cut flowers, foliage and floral displays.

(Continued on next page)

RULE 195AC CONDITIONS AND CHARGES FOR ACCEPTANCE OF SPECIAL ITEMS (Continued)

- RESTRICTED ARTICLES
 The items listed in the IATA Dangerous Goods Regulations will be accepted subject to advance arrangements and compliance with these regulations.
- (J) <u>SCUBA DIVING-See SPORTING EQUIPMENT</u> below.
- (K) SKIING-See SPORTING EQUIPMENT below.

(K) SKIINC-See SPORTING EQUIPMENT below.

(L) SPORTING EQUIPMENT Applicable to transportation:

NOIE: Non-paying attendant traveling pursuant to Rule 33 is not entitled to complimentary pieces of checked sports equipment.

All sporting equipment mentioned below should be registered with the airline at time of registration or at least 48 hours before departure. Unless otherwise specified, each item of sporting equipment described below is checked separately and is included in the checked beggage allowance as set out in Rule 220. Unless otherwise specified, each piece is subject to weight and size restrictions as set out in Rule 190 (B). When in excess additional fees may apply, see Rule 225. All sporting equipment items listed below must enclosed in a suitable container for travel and will be accepted by the carrier subject to the conditions of acceptance and/or prescribed charges. If items are inadequately packed or packed otherwise then in the manner prescribed by carrier, they will be accepted upon the execution of a beggage limited release tag as found in E (3), releasing carrier from liability for damage or loss.

(1) Bicycles

Bicycles will be accepted subject to the conditions and charges specified below. (For the purpose of this provision one item of bicycling equipment is defined as one bicycle.)

(a) Bicycle Characteristics

Carrier will accept normotorized touring or racing bicycles with single seats. Carrier will also accept bicycles with tandem seats.

(b) Conditions of Acceptance

Bicycles must have the handlebars fixed sideways and the pedals removed, and placed in a regid and/or hard shell container specifically designed for shipping.

(c) Charges

Bicycles will be included in determining the free baggage allowance and will always be subject to a charge of CAD 50.00 one way whether or not presented as a single piece.

Excess beggage fees may apply.

Bowling Ball

Bowling Ball

Bowling Ball

Bowling Ball will be accepted as checked baggage subject to the following conditions: weigh a maximum of 70

shipping.

Fishing Equipment

Items of fishing equipment will be accepted as checked baggage. (For the purpose of this provision one item of fishing equipment is defined as two rods, one reel, one landing net, one pair of fishing boots (all properly encased), and one fishing tackle box.) The fishing rod(s) must be packed in a rigid and/or hard shell container specifically designed for

shipping.

(4) Golfing Equipment
Items of golfing equipment, provided it is packed in a rigid and/or hard shell golf
container specifically designed for shipping will be accepted as checked baggage. For the
purpose of this provision one item of golfing equipment is defined as one golf bag
containing not more than 14 golf clubs, 12 golf balls, and one pair of golf shoes.

(5) Uniting Traphies

containing not more than 14 your class, it your balls, the state of 32 kgs/70 that ting Trophies such as antlers and horns are acceptable to a maximum weight of 32 kgs/70 lbs., and must be cleaned and well wrapped in absorbant material with all points covered. The item must be packed in a rigid and/or hard shell container specifically designed for shipping. Small antlers wrapped in together count as one. Item will always be subject to a handling fee of 150.00 CAD for one-way travel, except for latitude and business fare passengers, as long as they carry only one such item. For shooting equipment - See firearms for bounty, see perishable items.

(Continued on next page)

RULE 195AC CONDITIONS AND CHARGES FOR ACCEPTANCE OF SPECIAL ITEMS (Continued)

(L) SPORTING EQUIPMENT (Continued)

(6) Skiing (Snow or Mater), Skating and Snowboarding Equipment
Skiing, skating and snowboarding equipment will be accepted as checked baggage. Unless packed together, each of the following items will be considered a single piece of baggage when calculating total baggage count. (excess baggage fees may apply): One pair of skis, one pair of ski poles, one pair of ski or snowboarding boots, one snowboard, one pair of skies. If packed together, whill be considered a single piece. Multiple sets of skis, if packed together, will be considered a single piece. Multiple sets of skis, if packed together, will be considered a single piece. Skis, ski poles and snowboards must be packed in a rigid and/or a hard shell container specifically designed for shipping. Carrier will waive the oversize baggage restrictions for ski and snowboards, and will waive excess piece fee for boots if carried as a single, separate piece along with other related sports equipment such as ski or snowboards. Overweight restrictions and other excess baggage fees still apply.

(7) Surfboard, Boogie board, Skim board, Speed board, will be accepted as checked baggage subject to the following conditions (maximum length allowed will be 80 inches/203 cm and the total dimensions cannot exceed 115 inches/292 cm and weigh a maximum of 70 pounds/32kg.)

Surfboard, Boogie board, Skim board, Speed board, will be subject to space availability and to handling fee of CAD 50.00 for one-way travel. Surfboard, Boogie board, Skim board, Speed board, must be packed in a rigid and/or hard shell container specifically designed for shipping.

[N1(8)] Hoverboards, electric sketchoards, air wheels, mini-spouwers and halance wheels or any

board, must be packed in a rigid and/or hard shell container specifically designed ...

[N1(8) Hoverboards, electric skateboards, air wheels, mini-segways and balance wheels or any lithium-battery powered vehicle excluding mobility aids. Hover boards, electric skateboards, air wheels, mini-Segways and balance wheels or any lithium-powered vehicle excluding mobility aids are not permitted in carry-on or checked baggage due to potential safety risks associated with the power of the batteries that power them.

(9) Scuba Diving Equipment
Scuba diving equipment consists of no more than one of the following: Empty scuba tank, air supply regulator, pressure gauge, tank harness, face mask, pair of diving fins, snorkel, knife, spear gun, air pistol and safety vest. If packed together, these items will be considered a single piece and must be packed in a rigid and/or a hard shell container specifically designed for shipping.

(10) Archery Equipment

specifically designed for shipping.

Archery Equipment

Bow and arrows must be securely packed in a rigid and/or hard shell container specifically designed for shipping.

(11) Hockey, Ringette, Broomball, Lacrosse, Curling Equipment
Hockey, Ringette, Broomball, Lacrosse, Curling sticks/Brooms will not be included in the total baggage allowance when accepted together with the equipment bag. However, excess piece fee is waived for a maximum of two hockey, ringette, broomball, lacrosse, curling sticks/brooms, taped together. Oversize restrictions are waived for hockey, ringette, broomball, lacrosse, curling sticks/brooms and hockey, ringette, broomball, lacrosse, curling bags (if used for the transportation of hockey, ringette, broomball, lacrosse, curling equipment). Overweight restrictions and other excess baggage fees still apply.

(12) Skeleton Sled

Skeleton Sleds will be accepted as check baggage. Skeleton Sleds must be packed in a rigid and or hard shell container specially designed for shipping.

(M) STROLLERS - See Rule 205

RULE 200AC CONDITIONS AND CHARGES FOR ACCEPTANCE OF LIVE ANIMALS

The transportation of live animals is subject to the general conditions of acceptance in paragraph (A), the provisions for containers in paragraph (B), the provisions for carriage in the passenger compartment in paragraph (C) and the charges for transporting the animals in paragraph (D) of this

GENERAL CONDITIONS OF ACCEPTANCE Carriers will accept domestic cats and dogs for transportation. The acceptance of animals is subject to the conditions below:

 Advance arrangements must be made.
 The animal must be harmless, inoffensive and odorless.
 The animal must be confined in a cage or container subject to inspection and approval by the carrier prior to acceptance. The maximum allowable weight for both the animal and the container must not exceed 32 kg/70 lbs for transportation in the cargo compartment, or will have to be shipped cargo.

(Continued on next page)

ISSUED: December 10, 2015

EFFECTIVE: December 11, 2015

RULE 200AC CONDITIONS AND CHARGES FOR ACCEPTANCE OF LIVE ANIMALS

- (A) GENERAL CONDITIONS OF ACCEPTANCE (Continued)
 (4) The passenger must make all arrangements and assume full responsibility for complying with any applicable laws, customs and/or other governmental regulations, requirements, or restrictions of the country, state or territory to which the animal is being transported.
 (5) Animals will be transported either in the passenger or cargo compartment.
 (6) Air Canada will not be responsible in the event any such animal is refused entry into or passage through any country.
 (7) Air Canada will not be responsible in the event of loss, delay, injury, sickness or death of such animal.

 - such animal. IC lThere is an annual embargo for transportation of live animals in the hold during certain periods, and additional embargos on certain breeds or, during certain periods, to certain destinations. Visit Air Canada's website for details.
- (B) <u>CONTAINERS</u> Containers must be leak proof.
- (C) ADDITIONAL REQUIREMENTS FOR CARRIAGE IN PASSENGER COMPARTMENT
 For Air Canada and Jazz Aviation LP operated flights only, AC will carry small domestic cats and dogs in the Business executive or economy passenger cabin of the aircraft subject to the conditions above, the additional conditions specified below, and the charges prescribed in paragraph (D) below.

 (1) Animal must be registered within 24 hours of reservation by calling Air Canada reservations.

 (2) The animal must be harmless, inoffensive, odorless and require no attention during transit.

 (3) Maximum Number of Animals in Container
 Carriage of animals is limited to one animal per container and one container per passenger.

 Carriage is limited to four containers per flight operated by Air Canada, with a maximum of two containers in the Business class, and two containers per flight operated by Jazz Aviation LP.

 EXCEPTION: No animal may be accepted for transportation in the Business class of an

 - Jazz Aviation LP.

 EXCEPTION: No animal may be accepted for transportation in the Business class of an aircraft with lie-flat beds.

 (4) Container and Animal Storage
 The container must be stored under the seat directly in front of the passenger. The animal must remain enclosed in the container while on board the aircraft, from time of entry into the aircraft until after deplaning. No part of the animal may protrude from the container. The passenger will not be permitted in a bulkhead row or in a row immediately behind a bulkhead or adjacent to an emergency exit.

 (5) Haximum Container Size and Meight-Hard Sided and Soft Sided
 The container must not exceed 55 cm (21 1/2 in.) in length, 40 cm (15 1/2 in.) width and 23 cm (9 in.) height. The soft sided container must not exceed 55 cm (21 1/2 in.) in length, 40 cm (15 1/2 in) width and 27 cm (10.5 in) height. The total maximum weight for the container and the animal should not exceed 10 kg/22 lbs. the container is approved for an animal not exceeding 7 inches to the top of its shoulder. The container must be big enough to allow the animal to stand, turn around and lie down comfortably. If the pet carrier does not allow the animal to do this, Air Canada must refuse transport. Any animal too large for this container when closed and exceeding the allowable weight must be carried in the cargo compartment.
 - compartment.

 (6) Air Canada may request passenger to change seats after boarding to accommodate allergy sufferers.
 - (7) Carrier reserves the right to refuse carriage of animals because the total number of animals in cabin is limited on each flight by aircraft type and cabin configuration. Or at any time because a person with a severe allergy to the animal is travelling on the same aircraft.
- (D) CHARGES
 (I) Charge for Carriage of Animals in Cargo Compartment
 The animal and its container will not be included in determining the free baggage allowance and will always be subject to a charge of CAD 105.00/USD 105.00.
 (2) Charge for carriage of animals in passenger compartment. Charge for carriage of animal and its container are considered part of the carry-on baggage allowance and will be subject to a charge of CAD \$50/USD \$50 each way.

 (2) Storage Charge

 - Storage Charge
 If the animal is not called for within 6 hours after arrival at destination, a storage charge of \$2.00 per day, or fraction thereof, will be assessed.
- (E) SERVICE ANIMALS
 (1) Air Canada will accept for transportation without charge in passenger compartment specifically-trained, certified, accompanied service animals in the following categories:
 (a) Search and rescue dogs;
 (b) A service animal required to assist a person with a disability provided the animal is properly harnessed and certified as having been trained at a professional service animal institution, such an animal will be permitted to accompanying the person with a disability into the cabin and to remain on the aircraft floor at the person's seat.
 (2) For the safety and comfort of all passengers, Air Canada staff (in consultation with the person with a disability) will determine where the person with a disability and service animal accepted under this rule will be seated.

 (3) Service animals do not require a muzzle.

Airline Tariff Publishing Company, Agent CANADIAN DOMESTIC GENERAL RULES TARIFF NO.

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AIR CANADA SECTION V - BAGGAGE

RULE 200AC CONDITIONS AND CHARGES FOR ACCEPTANCE OF LIVE ANIMALS (Continued)

(E) SERVICE ANIMALS (Continued)
 (4) Air Canada will not be responsible in the event any such animal is refused entry into or passage through any country. Except as may otherwise be provided for in this tariff, Air Canada will not be responsible in the event of injury, sickness or death of such animal. Animal result from negligence of Air Canada representatives, Air Canada's liability will be limited to expeditiously providing, at its own expense, for the medical care and if necessary replacement of the animal.
 (5) The passenger must make all arrangements and assume full responsibility for complying with any applicable laws, customs, and/or other governmental regulations, requirements or restrictions of the country, state, or territory to which the animal is being transported.

RULE 204AC INTERLINE BAGGAGE ACCEPTANCE DEFINITIONS

<u>Interline Agreement</u>
An agreement between two or more carriers to co-ordinate the transportation of passengers and their baggage from the flight of one air carrier to the flight of another air carrier (through to the next point of stopover).

<u>Interlining Carrier(s)</u>
<u>Includes both the selecting carrier and down line carriers who have been identified as providing interline transportation to the passenger by virtue of the passenger's ticket.</u>

Interline Itinerary
All flights reflected on a single ticket involving multiple air carrier ("Interlining Carriers").

<u>Selected Carrier</u>
The carrier whose baggage rules apply to the entire interline itinerary.

<u>Selecting Carrier</u>
The carrier whose designator code is identified on the first flight segment of the passenger's ticket at the beginning of an interline itinerary issued on a single ticket whose origin or ultimate destination is in Canada.

<u>Summary Page at the end of an online purchase</u>
A page on a carrier's Web site which summarizes the details of a ticket purchase transaction just after the passenger has agreed to purchase the ticket from the carrier

BAGGAGE RULE DETERMINATION BY SELECTING CARRIER
Checked Baggage
The selecting Carrier will decide which baggage rule to apply to the entire itinerary. When
Canada is Selecting Carrier, its own baggage rules as set out in Rule 60 shall apply to the
entire interline itinerary. When Air Canada is not Selecting Carrier, the Selecting Carrier

<u>Carry-On Baggage</u>
Each operating carrier's carry-on baggage allowances will apply to each flight segment in an interline itinerary. However, carry-on baggage applicable to the entire interline itinerary, if any, will be those of the selected carrier.

- (B) BAGGAGE RULE APPLICATION BY INTERLINING CARRIER
 Where Air Canada is not the Selected Carrier on an interline itinerary but is an interlining
 Carrier that is providing transportation to the passenger based on the ticket issued, Air Canada
 will accept and apply as its own the baggage rules of the selected Carrier throughout the interline itinerary
- (C) <u>DISCLOSURE OF BACGAGE RULES</u>
 For baggage rules provisions related to a passenger's 1st and 2nd checked bag and the passenger's carry-on baggage (i.e., the passenger's "standard" baggage allowance), when Air Canada sells and issues a ticket for an interline itinerary, it will disclose to the passenger on any summary page at the end of an online purchase and on the passenger's itinerary/receipt and e-ticket at the time of ticketing the baggage information relevant to the passenger itinerary. The disclosed information will reflect the baggage rules of the Selected Carrier.

ISSUED: November 10, 2015

EFFECTIVE: November 11, 2015

RULE 204AC [N]INTERLINE BAGGAGE ACCEPTANCE (Continued)

- [N](D)
- AIR CANADA WILL DISCLOSE THE FOLLOWING INFORMATION:

 (1) the baggage rules which applies:

 (2) passenger's free baggage allowance and/or applicable fees

 (3) size and weight limits of the baggage, if applicable;

 (4) terms or conditions that would alter or impact a passenger's standard baggage allowances and
 - charges (e.g. frequent flyer status);
 (5) existence of any embargoes that may be applicable to the passenger's itinerary, if any; and,
 (6) application of baggage allowances and charges (i.e. whether they are applied once per direction or if they are applicable at each stopover point).
-) <u>WEB SITE DISCLOSURE</u>
 Air Canada will disclose on its Web site, in a convenient and prominent location, a complete and comprehensive summary of all of the carrier's own baggage rules, including information C [N](E) concerning:
 - (1) The maximum weight and dimensions of passenger bags, if applicable, both checked and

 - The maximum weight and dimensions of passenger begs, if applicable, but a careful unchecked;
 The number of checked and unchecked passenger begs that can be transported and the applicable charges;
 Excess and oversized baggage charges;
 Charges related to check in, collection and delivery of checked baggage;
 Acceptance and charges related to special items, e.g. surf boards, pets, bicycles, etc.;
 Baggage provisions related to prohibited or unacceptable items, including embargoes, if any;
 Terms or conditions that would alter or impact the baggage allowances and charges applicable to passengers (e.g. frequent flyer status); and.
 Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges, etc.

RULE 205AC CHECKED AND CARRY-ON BAGGAGE

Passengers may check baggage for carriage in the cargo compartment of the aircraft and/or may carry baggage on board the aircraft subject to the provisions in paragraphs(s) (A) and (B) below. The suitability of baggage, as to weight, size, and character, to be carried in the passenger compartment of the aircraft will be determined by the carrier.

- CHECKED BAGGAGE
 Carrier will check baggage which is tendered by a passenger and which is acceptable under the terms of Rules 190, 195, and 200, upon presentation by a passenger of a valid ticket for transportation over the lines of that carrier, or over the lines of that carrier and one or more other carriers, subject to the conditions specified below.

 (1) Baggage must be checked at the city or airport office designated by the carrier and in advance of flight departure time as prescribed by the carrier.

 (2) The passanger's name must appear on the baggage. AC will supply baggage identification labels free of charge.

 (3) Baggage will not be checked:

 (a) to a point that is not on the passenger's routing.

 (b) beyond the passenger's next point of stopover or, if there is no stopover, beyond the final destination designated on the ticket.

 (c) beyond a point at which the passenger wants to reclaim the baggage or any portion thereof.

 (d) beyond a point to which all applicable charges have been paid.

 (e) beyond a point at which the passenger is to transfer to a connecting flight, if that flight is scheduled to depart from an airport different from the one at which the passenger is scheduled to arrive.

 (f) beyond a point of transfer to another carrier, if the passenger has declared the baggage worth more than \$100.00 CAD (or \$250.00 CAD when interline transportation is entirely over the lines of AC).
- (B) DELIVERY OF CHECKED BACGAGE BY CARRIER

 (1) Checked baggage will be delivered to the bearer of the baggage check upon payment of all unpaid sums due carrier under contract of carriage and upon return to carrier of the baggage (claim) tag(s) issued in connection with such baggage. Carrier is under no obligation to ascertain that the bearer of the baggage check and baggage (claim) tag is entitled to delivery of the baggage, and carrier is not liable for any loss, damage or expense arising out of or in connection with such delivery of the baggage. Except as otherwise provided in subparagraph (3) below, delivery will be made at the destination shown in the baggage check.

 (2) If the provisions of subparagraph (1) above, are not compiled with by a person claiming the baggage, carrier will deliver the baggage only on condition that such person establishes to carrier's satisfaction his rights thereto, and if required by carrier, such person shall furnish adequate security to indemnify carrier for any loss, damage or expense which may be incurred by carrier as a result of such delivery.

 (3) At the request of the bearer of the baggage check and baggage (claim) tag(s), checked baggage will be delivered at the place of departure or an intermediate stopping place upon the same condition provided for in subparagraph (1) above, unless precluded by government regulations, or unless time and circumstances do not permit. In delivering baggage at the place of departure or at any intermediate stopping place, carrier shall be under no obligation to refund any charges paid.

 (4) Acceptance of baggage by the bearer of the baggage check and baggage (claim) tag(s) without written complaint at the time of delivery is presumptive evidence that the baggage and contents have been delivered in good condition and in accordance with the contract of carriage.

 - carriage.

 (5) Passengers who arrive at the airport of departure for check-in within 10 minutes of scheduled departure or who are travelling on a standby basis and are accepted for carriage will be advised that it may not be possible to load their checked baggage on the flight on which he/she has been accepted for carriage. Such baggage will be accepted only upon execution of release, supplied by the carrier, which relieves the carrier from liability of any delivery charges resulting from failure of baggage to arrive on the flight on which the passenger travelled unless the carrier has failed to exercise ordinary standard of care in the carriage and delivery of the baggage.

 (6) Checked baggage will be carried in the same aircraft as the passenger unless such carriage is deemed impractical by carrier, in which event carrier will carry the baggage on a space available basis, and the checked baggage may arrive after the passenger's arrival at destination.

RULE 205AC CHECKED AND CARRY-ON BAGGAGE (Continued)

(C) CARRY-ON BAGGAGE
When baggage is carried on board the aircraft it may be stored in carry-on compartments
of aircraft so equipped or it must be retained in the passenger's custody and stored under
a seat or in an overhead compartment approved for the carriage of such baggage.
Carry-on baggage is subject to the following additional conditions.
(1) (a) Business Class Fares (Applicable to AC only)
The free baggage allowance for each passenger paying the Adult J/C Class fares as
otherwise provided, will be:
One standard bag maximum size 23cm X 40cm X 55cm (9in X 15.5in X 21.5in).
One business or personal article with a maximum size 16cm X 33cm X 43cm (6in X 13in X
17in) such as a purse (small), laptop, camera, walking stick, coat, backpack or reading
material. material.

MOTE: Skycheck baggage limitations are the same as for carry-on.

Economy Class Fares
One standard bag maximum size 23cm X 40cm X 55cm (9in X 15.5in X 21.5in).
One Business personal article with a maximum size 16cm X 33cm X 43cm (6in X 13in X 17in) such as a purse (small), laptop, camera, walking stick, coat, backpack or reading material.

Carry-on size includes wheels and baggage handles In the case of upgraded customers, whether paid or free, the allowances of the booked class prevail. No one piece of carry-on should exceed 22 lbs (10 kgs).

kgs).

(2) Electronic Devices As Carry On Baggage:
The following articles may be carried on board provided they meet the carry on baggage rules with respect to the number of pieces, dimensions, weight and storage and provided they are not operated on board during flight: Portable telephone systems (transmitter/receiver); portable television sets; transmitters (walkie talkies); electronic games; portable AM/FM radios. Should any of these devices be operated or should any other device in the possession of a passenger cause interference to aircraft navigational systems, the pilot in command or someone appointed by him may require the device to be turned off or may cause the device to be removed from the possession of the passenger for the duration of the flight.

(3) Passengers are allowed up to 2 pieces of cabin baggage provided that when combined, cannot exceed the size limit stated below.

(4) Skycheck Baggage is a baggage service offered on AC's or JazzAir LP Embraer 190/175, CRJ100/200/705, DASH-8/100, DASH-8/300 and Beech Aircraft, consisting of a special cart (positioned next to aircraft stairs) whereupon customer's simply drop their carry-on baggage prior to boarding the aircraft. Upon arrival, the Skycheck baggage is immediately removed from the aircraft and returned to customers as they disembark. Skycheck baggage is subject to all the same limitations and regulations as any carry-on baggage.

RULE 215AC CABIN-SEAT BAGGAGE AND CHARGES

When a passenger requests that an item of baggage be carried in the cabin, and it is determined by the carrier that the item is acceptable as cabin baggage but it is so fragile and/or bulky as to require the use of a seat, the provisions specified below will apply.

A passenger may carry on board the aircraft baggage of a bulky or fragile nature to be loaded on a seat or seats next to passenger, upon payment of 50% off the applicable fare and subject to seat availability. Such baggage will be subject to the following conditions. Passengers should contact the carrier for more information:

(a) Must be booked through Air Canada reservations at time of booking, or at least 72 hours prior to departure.

departure.
(b) Applies for Air Canada, Air Canada Rouge and Air Canada Express (Operated by JAZZ, SKY Regional)

(b) Applies for Air Canada, Air Canada Rouge and Air Canada Express (Operated by JAZZ, SAY Regional, operated flights only.
(c) Passengers must be seated next to the seat-loaded cabin baggage.
(d) Passengers must check-in at least 60 minutes prior to the recommended check-in time, to allow sufficient time for the tie-down process.
(e) No upgrades permitted.
(f) Not available in the Business suites.
(g) Double bass are not accepted as seat-loaded cabin baggage.
(h) Not available on Beech aircraft. Certain other aircraft restrictions apply.
(i) Restrictions apply to baggage dimensions.
(j) Maximum weight: 36.3 kg (80 lbs) per restraint net used.
(K) For musical instruments, items must be properly packaged in a rigid and/or hard shell container specifically designed for shipping such items, in the event that item must be checked. String musical instruments must have their strings loosened to prevent damage caused by changes in temperature and/or pressure.
(l) Air Canada's checked baggage allowance applies for each seat, but the carry-on baggage allowance applies per passenger.

Air Lanada's checked baggage allowance applies for each seat, but the carry-on baggage allowance applies per passenger.

The baggage must be secured by a tie down system provided by Air Canada to eliminate shifting of the baggage during normal flight and ground conditions, and packaged or covered in such a manner as to avoid possible discomfort or injury to another passenger.

The baggage's location may not restrict access to the aisle or any regular or emergency exit and may not block any passenger's view of no smoking, seat belt or exit signage.

EFFECTIVE: November 18, 2015

Airline Tariff Publishing Company, Agent CANADIAN DOMESTIC GENERAL RULES TARIFF NO. CDGR-1

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AIR CANADA SECTION V - BAGGAGE

RULE 220AC FREE BAGGAGE ALLOWANCE

(A) MAXIMUM ALLOWANCE
When a fare-paying passenger presents a valid ticket for transportation between points on a
carrier's lines, the carrier will transport the passenger's checked baggage between such points
without charge, subject to the conditions of acceptance in Rules 190, 195, and 200 and to the
maximums in this rule.

(1) For Iransportation Solely Within Canada
The table below shows the basic allowance (quantity, weight, and size) of checked baggage
that will be carried free by each carrier. For excess baggage charges, see Rule 225.

(2) Also included are items of sporting equipment and/or oversize items that will be carried
free either in addition to the basic maximum or in lieu of one or more of the allowed
pieces, as indicated. See Rule 195. The following are definitions of terms.

(a) "Oversize" baggage is defined as a piece of baggage which weighs more than 50 lbs (23
kgs) or 70 lbs (32 kg), as applicable in accordance with the table below.

(c) For carriage of special items, the term "one item" (used to describe certain articles
to be carried free) is defined in Rule 195 for each article to which it is applicable.

Maximum Linear dimenstions Maximum Maximum Type of Service Number of weight per bag» per bag** bags per person

Economy Service Tango, Reward Tickets Economy Service no fee

23 KG (50 lb) 158 cm (62 in) 1 Бадинини

Toggarana bag fee CAD 25.00 [N]travel on/before 05JAN16 CAD 25.00 [N]travel on/after 06JAN16 CAD 35.00 [N]travel on/after 06JAN16 1 bagarana 23 kg (50 lb) 158 cm (62 in) First and Second First bag fee Second bag fee Flex Fares

Second beg fee CAD 25.00 [N] travel on/before 05JAN16 [N]CAD 35.00 travel on/after 06JAN16

Latitude fares 2 bagяняня 23 kg (50 lb) 158 cm (62 in)

Business Class 2 bags 32 kg (70 lb) 158 cm (62 in)

Business and Star Alliance Gold **Business Class** Star Alliance Gold

Economy Class 3 bags 23 kg (50lb) 158cm (62in)

(Continued on next page)

200

CC

RULE 220AC FREE BAGGAGE ALLOHANCE (Continued)

(A) MAXIMUM ALLOMANCE (Continued)
(c) (Continued)

Maximum Linear dimenstions Maximum Maximum Number of weight per per bag## Type of Service bags per bag# person

Air Canada Super Elite and Elite any class of service

3 bags 32 kg (701b) 158cm (62in)

Air Canada Prestige and Star Alliance Silver when travelling in economy

23 kg (50lb) 158cm (62in) 2 bags

* No piece may exceed a weight of 32kg (70lb) or linear dimensions (length plus width plus height) of 292 cm (115in) or a length of 203cm (80in)
*** - Exception for garment bags
***** - Total weight of all bags not to exceed 64kg (140lb)
***** - Total weight of all bags not to exceed 96kg (210lb)
***** - Infant and children with or without a seat are entitled to theregular baggage allowance set out above. In addition, one stroller may be checked at the gate during boarding, free of charge; and a car seat may be checked, free of charge.

(B) <u>KIDNEY DIALYSIS EQUIPMENT</u>
(Not applicable to Jazz Aviation LP. (QK)). AC will transport kidney dialysis equipment which is accompanying a passenger, as checked baggage, without additional charges.

RULE 225AC EXCESS BAGGAGE CHARGES

- EXCESS BAGGAGE CHARGES
 Checked baggage in excess of the maximum allowance specified in Rule 220 (FREE BAGGAGE ALLOWANCE)
 will be accepted for transportation only under the conditions and upon payment of excess baggage charges specified in this rule. Excess baggage charges will apply from the point at which baggage is accepted for transportation to the point to which baggage is checked or transported in the passenger compartment. For carry-on baggage see Rule 205.
- (B) EXCESS PIECE CHARGES

 Excess Piece Charges
 Where the free baggage allowance specified in Rule 220 is a piece allowance, the excess baggage fee within allowable size, weight, oversize and/or overweight will be CAD \$100.00 plus applicable taxes per piece in excess of the free baggage allowance.

 NOTE: All excess pieces will be subject to space availability.
- (C) OVERMEIGHT/OVERSIZE BAGGAGE CHARGES
 Where the free baggage allowance described in Rule 220 is a piece allowance, the charge for a piece which exceeds the maximum outside linear dimensions and/or weight accepted free, will be the excess piece charge described in paragraphs (1) and (2) below for each overweight/oversize piece. However, if the free baggage allowance described in Rule 220 is a total baggage allowance, the charge for exceeding the total baggage weight allowance is (for travel on/before 05JAN16) CAD 75.00. (For travel on/after 06JAN16) CAD 100.00.

Overweight Pieces
Each piece of baggage which is over the maximum weight per piece specified in Rule 220 will be charged [N](for travel on/before 05JAN16) CAD 75.00 [N](for travel on/after 06JAN16) CAD 100.00 plus applicable taxes.

(2) Oversized Pieces
 Each piece of baggage which is over the maximum total linear dimensions per piece specified in Rule 220 will be charged (for travel on/before 05JAN16) CAD 75.00 (For travel on/after 06JAN16) CAD 100.00.plus applicable taxes.

 (3) No piece of baggage exceeding 70 lbs (32 kg) in weight or 115 in. (292 cm) in dimension will be accepted as baggage.

(D) Charges for extra baggage, oversized and overweight pieces are not cumulative. Total charge for overweight and/or oversize baggage will be (for travel on/before 05JAN16) CAD 75.00. (For travel on/after 06JAN16) CAD 100.00.

EFFECTIVE: November 19, 2015

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AIR CANADA SECTION V - BAGGAGE

RULE 228 AC BEREAVEMENT TRAVEL POLICY

(A) For travel due to a death or an imminent death of an immediate family member, Air Canada will waive advance purchase on the lowest standing fares filed, subject to availability. The following conditions will apply:
(1) Valid on Air Canada, Jazz, Tier 3 and Air Canada marketed Codeshare flights. (All flight numbers must bear the AC carrier code)
(2) Tickets must be sold directly by Air Canada prior to travel, pursuant to the conditions stated in this rule.
(3) Not available for travel in Business Class and for certain fare classes in Economy class.
(4) Includes Hawaii and Puerto Rico
(5) Travel must commence within 7 days of reservation
(6) Changes and cancellations are as per the applicable fare rules

- (B) IMMEDIATE FAMILY MEMBERS see definition in Rule 105 Ticket Validity.
- (C) <u>MEMORIAL SERVICE DEFINES AS:</u>
 Any religious custom/service of family mourning such as shive visitation.
- IMMINENT DEATH IS DEFINED AS FOLLOWS:
 (1) Hospitalization or admission to a hospice or other facility when recommended by a doctor and preceded by a hospital stay.
 (2) All indications are life threatening including:

- (a) patients in intensive care
 (b) heart attack
 (c) final stages of cancer (travel more than once permitted)
 (d) serious accidents
- BEREAVEMENT INFORMATION REQUIREMENTS
 The following information or documentation must be provided prior to ticketing
 (1) Name of dying or deceased immediate family member;
 (2) Relationship of dying/deceased to passenger; and
 (a) In the case of death:
 (i) Memorial/funeral home name
 (ii) Address
 (iii) Phone
 (b) Date of Service

- (b) Date of Service
 (i) In the case of imminent death
 (ii) Attending physician's name
 (iii) Address

- (ii) Address
 (iv) Phone
 (v) Location of dying immediate family member (i.e. hospital)
 (3) Or customers can provide the following documents:
 (a) A copy of the death certificate, fumeral director's statement, coroner's statement, or acknowledgement of registration issued by a provincial government from destination.
 (b) In case of imminent death, a letter from the treating physician on official letterhead that clearly defines the situation as one of imminent death of the immediate family member. No prescription pads.

ISSUED: November 18, 2015

EFFECTIVE: November 19, 2015

Airline Tariff Publishing Company, Agent CANADIAN DOMESTIC GENERAL RULES TARIFF NO. CDGR-1

36th Revised Page AC-29

AIR CANADA SECTION V - BAGGAGE

RULE 230AC LIABILITY-BAGGAGE

(A) (1) (Applicable for transportation solely within Canada only and not in conjunction with any international travel.) Liability for the loss of, damage to, or the delay in delivery of, baggage or other personal property shall not be more than 1500.00 dollars per passenger unless a higher value is declared in advance and charges are paid pursuant to carriers regulations as defined in paragraph (C). In such a case, the liability of the cerrier shall be limited to such higher declared value. In no case shall the carriers liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss. These limitations shall also apply to baggage or other personal property (as previously defined in Rule 195) accepted by the carrier for temporary storage at a city or airport office or elsewhere before or after the passengers trip.

(2) International transportation shall be subject to the Rules relating to the liability established by the Convention whereby any liability of the carrier, is limited, with some exceptions, to 250 French Gold Francs, approximately \$20.00 per kilogram, in the case of checked baggage and 5,000 French Gold Francs, approximately \$400.00 per passenger in the case of unchecked baggage or other property, unless a higher value is doclared in advance and additional charges are paid pursuant of carrier's regulations. In that event, the liability of the carrier's liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.

NOTE: In Canada the French Gold Franc shall be converted into Canadian dollars in accordance with the provisions of the carriage by Air Act Gold Franc conversion Regulations, SOR/83-79.

(Continued on next page)

RULE 230AC LIABILITY--BAGGAGE

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- (A) (Continued) (3) The carrier may disallow any claim for loss or damage which contains misrepresentations, including false statements concerning whether or not the passenger has made previous claims with AC or other carriers and/or where the passenger fails to have the carriers' baggage claim declaration form notarized. Carrier may also disallow claims when the passenger fails to provide proof of loss in the form of receipts of purchase.
 (4) For the purpose of international carriage governed by the Montreal Convention, the liability rules set out in the Montreal Convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.
- (8) EXCLUSIONS FROM LIABILITY

 [Colin Carrier shall not be liable for loss, damage, or delay in the delivery of items the carrier has not agreed to carry pursuant to Rules 190 and 195 when such items are contained in checked baggage with or without the knowledge of the carrier. In addition, carrier shall not be liable for damage to fragile items, for damage or spoilage to porishable items resulting from delay, or for loss of unsuitably or inadequately packed items.

 (2) Carrier shall not be liable for loss, damage, or delay in the delivery of passanger's carry-on items or cabin baggage unless caused solely by the carrier's negligent handling or as a consequence of damage to the aircraft.

 [Colin Normal carrier baggage liability will be waisved for substantiated claims involving the loss, damage or delay in delivery of mobility aids such as wheelchairs, walkers, crutches, scooters and other mobility aids, when such items have been accepted into the care of the carrier as checked baggage or otherwise.

 [IN NOTE: The liability of carrier for substantiated claims involving the loss of, damage to, or delay in delivery of mobility aids, when such items have been accepted as checked baggage or otherwise, is to be based on the cost of the repair or replacement value of the mobility aid.

 [Colin In case of damaged or delayed mobility aids, such as wheelchairs, walkers, crutches, scooters and other mobility aids, if a damaged aid can be repaired, carrier will arrange, at its expense, for the prompt and adequate repair of the aid and for its return to the passenger as soon as possible. A temporary replacement will be obtained without undue delay while the passenger's mobility aid is being repaired or returned.

 (5) Carrier is not liable for damages or loss of baggage and contents resulting from overpacking for the style, size and quality of the luggage. Carrier does not accept liability for losses resulting from the use of cardboard boxes as checked baggage.

- (C) DECLARATION OF HIGHER VALUE

 (I) (a) A passenger may, when checking in for a flight and presenting property for transportation, pay an additional charge for each carrier on which the property is to be transported and declare a value higher than the maximum amounts specified in (A) The additional charge is CAD \$ 0.50 per each CAD \$100.00 or fraction thereof of excess declared value. This additional charge must be paid in advance for each carrier and for each leg. In which event, carrier's liability shall not exceed such higher declared value.

 (2) Limits on Declared Higher Values
 The declared value for personal property, including baggage, shall not exceed the limits of 2.500.00 CAD.