

100% ET for ARC

Effective **August 1st, 2014**, Air Canada will extend 100% ET functionality to ARC.

SCOPE

- 100% ET functionality will apply to 014 passenger tickets issued in ARC.
- 100% ET functionality does not apply to Miscellaneous Charge Order documents (MCOs).

IMPACT

- With this established, Airport agents will be advised to not honor any paper flight coupons issued effective August 1st, 2014.
- Effective August 1st, the following GDSs will inhibit issuance of ARC paper ticket:
 - Amadeus
 - Sabre
 - Worldspan
 - Apollo
- In the event a GDS ET link is down for an extended period of time travel agents have the following options:
 - for imminent travel or if the outage extends to the ticketing deadline, contact
Air Canada Call Centre for processing
 - Wait until the link is restored
- Paper tickets issued prior to August 1, 2014, will continue to be accepted at airports for their validity period.
- For exchanges of paper tickets issued prior to August 1, 2014, the paper ticket must be exchanged to an ETKT.
- Refund is as per current process.